



**QUALITY AND ENVIRONMENTAL MANAGEMENT SYSTEM**  
**9001/14001 OVERVIEW**  
Dec 2021

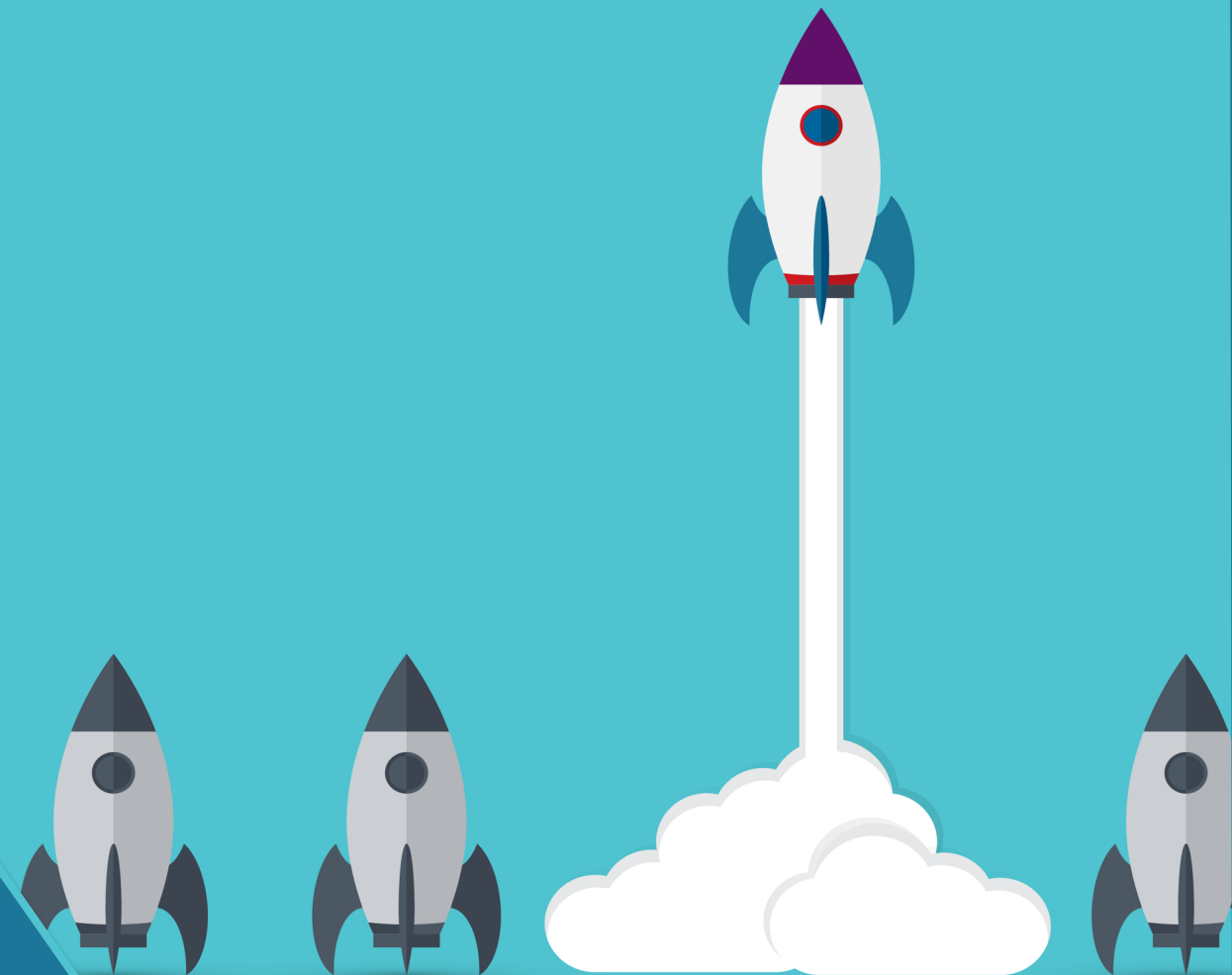
# Quality System Hierarchy

Grass Valley has determined the processes and procedures/work instructions needed for the conformance of the Quality Management System (QMS) to function according to ISO9001 and ISO14001 standards.

These instructions are detailed within the QMS.

The QMS reflects the interactions necessary for the business to meet customer requirements and the requirements of both international standards.

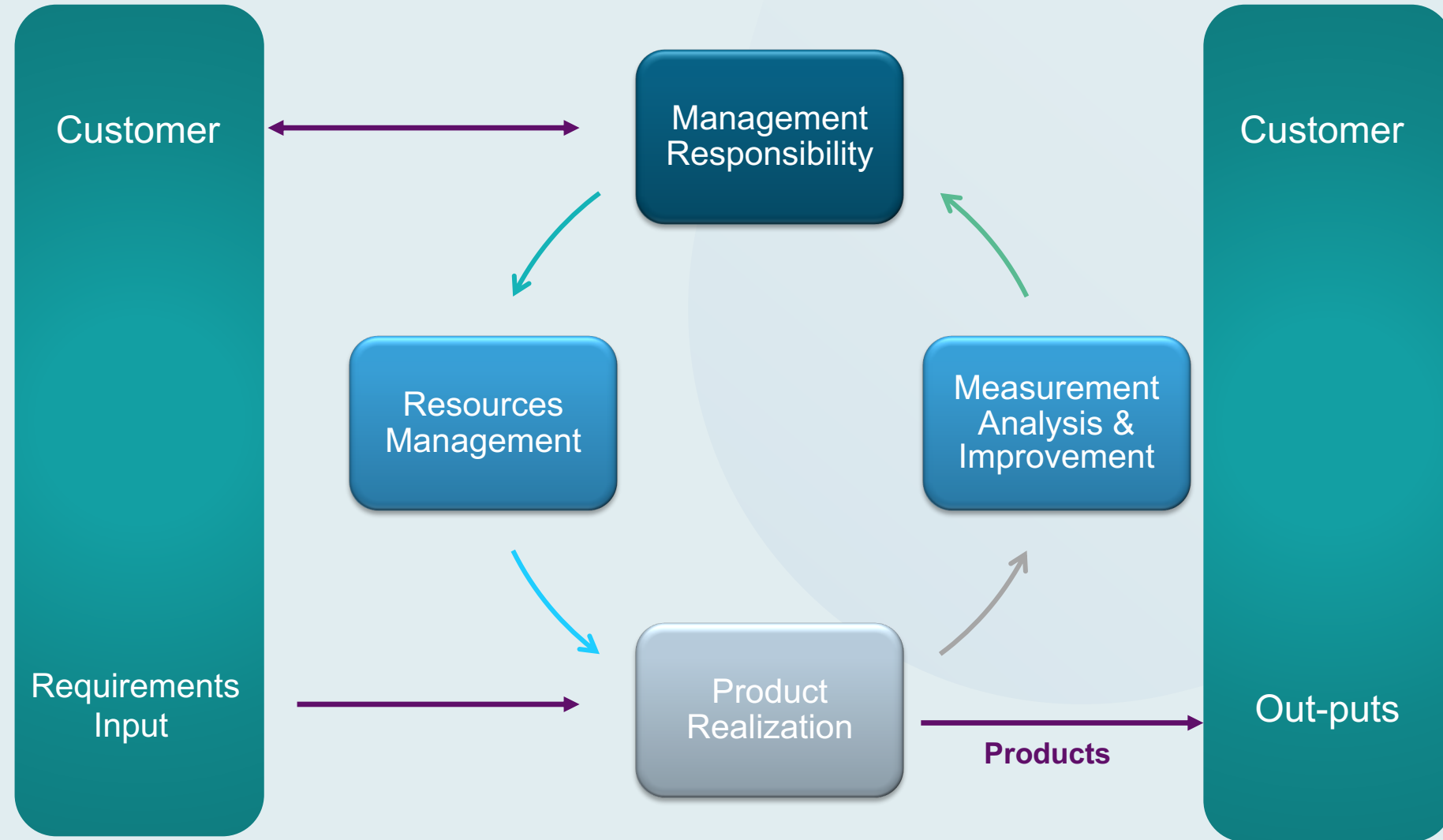
A hierarchical system of quality documentation has been established to reflect the established processes.



# Structured Quality Approach

A structured approach to continuous improvement is at the heart of Grass Valley's QMS, applying corrective action and preventive action processes that respond to various types of key performance indicators and risk assessments.

We adhere to the ISO 9001 and ISO14001 model of a process-based quality management system, whereby we seek to continuously understand customer requirements and satisfaction, and improve ourselves as a result.



# GRASS VALLEY MTL - BR

DEKRA Certified



**ISO9001:2015**  
(Quality Standard)  
Grass Valley has upheld this standard for over 20 years.



**ISO14001:2015**  
(Environmental Standard)  
Grass Valley has upheld this standard for 19 years.

**CERTIFICATE**

Certificate Number: 540040.001

The Environmental Management System and implementation of:

**Grass Valley Canada**  
With Central Functions At:  
3499 Douglas-B Floreani  
Montreal, Quebec H4S 2C6  
Canada

meets the requirements of the standard:

**ISO 14001:2015**

**Scope:**  
Design, manufacture and support of video and audio products and systems.

**Site Activities:**  
**Grass Valley Canada – 3499 Douglas-B Floreani Montreal, Quebec H4S 2C6, Canada** – Product sales, design, manufacture and support of video and audio products and systems.  
**Grass Valley Nederland B.V. – Street Bergschot 69, 4817 PA Breda, The Netherlands** – Design, manufacture, outsource manufacture and support of video and audio products and systems.

**Certification Structure:** Multi-site

Certificate Expires: June 13, 2024  
Certificate Issued: June 24, 2021  
Certified Since: December 1, 2000

**CERTIFICATE**

Certificate Number: 110040.001

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**Grass Valley Canada**  
With Central Functions At:  
3499 Douglas-B Floreani  
Montreal, Quebec H4S 2C6  
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meets the requirements of the standard:

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**Scope:**  
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**Certification Structure:** Multi-site

Certificate Expires: June 13, 2024  
Certificate Issued: June 24, 2021  
Certified Since: June 14, 2000

Previous Expiration: June 13, 2021  
Recertification Audit: June 01, 2021

# GRASS VALLEY QUALITY & ENVIRONMENTAL POLICY

This Quality and Environmental Policy is a fundamental part of our business strategy and our commitment to our corporate values. We recognize the importance of integrating quality and environmental criteria to ensure a sustainable development strategy.

**Our policy is defined to attain the following objectives:**

- Measure and improve our quality and total customer satisfaction.
- Foster employee engagement.
- Improve our operational efficiency.
- Invest in research and development of new products and services that meet the needs of our markets, and increase our leading position in the broadcast industry.
- Take steps to prevent pollution by considering environmental aspects when planning the development of our activities, products and services.
- Improve waste management with our sorting at the source, and recycling programs.
- Comply with applicable environmental laws, regulations and other requirements at all operating locations.

These objectives are an integral part of our quality and environmental management systems, which we continually review and improve.



# THANK YOU

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